

# Eugene Police Department Commendations

## February 2019



**The Eugene Police Department received 16 commendations from citizens in February, 2019. Below is a sample of those commendations.**

- A citizen commended the involved officers that recently assisted first responders from an outside agency with a house fire and active shooter incident. The citizen commented, "I live in Springfield. I would like to thank the Eugene Police Department. They kept us safe and protected us."
- Officers were commended by a citizen for the professionalism displayed when they responded to a 'Dispute' call for service behind the citizen's apartment complex. The citizen stated, "They were very professional, very clear and very in control. There wasn't a point where I was worried about anybody getting hurt." The citizen further commented, "Thank you guys so much for keeping our neighborhood safe and handling yourself so professionally."
- A citizen commended the department for the utilization of the newly acquired Guardian Trailers. One of the trailers had been placed near the citizen's place of employment. The citizen felt this has had a positive effect on decreasing the number of mischief incidents within the area. The citizen commented, "I love it! I think it works wonders!"
- An officer was commended by a citizen for their self-initiated response when the officer drove by and identified the citizen's garage door had been left open during the middle of the night. The officer was able to assess the situation and took the extra step of knocking on the citizen's door and letting them know. The citizen commented, "I just want to say thank you to one of your officers who went above and beyond to stop at our home as he drove by tonight because we accidentally left our garage wide open with all our dirt bikes and stuff that easily could of been stolen had he not woken us up! Thank you so very much!"
- A citizen had been in communication with a detective for several months regarding numerous incidents that took place around the citizen's apartment complex (break-ins, vandalism, etc.). Since reporting the situation, the citizen has seen the positive changes that have taken place and expressed their appreciation for all of the help and suggestions the detective was able to provide. The citizen felt they were "safe and heard" by the detective's actions.
- Officers were commended by a citizen for their "commitment to ensuring safety" when they responded to a local school to deal with a student that had been

displaying physical posturing and intimidation towards school staff. The student would not leave the building nor allow staff to back away, and the concern was for an escalation into physical aggression. The citizen stated that the officers were "extremely responsive" and "showed empathy, compassion and care" while interviewing and working with the student. The citizen commented, "I greatly appreciate (officers' names) for their commitment to ensuring the safety of all involved on this day and the continued positive partnership with the Eugene Police department, as exemplified yet again by these officers' work with us."

- A citizen commended an officer for the work the officer does on a daily basis for not only the department, but also for the city. The citizen commented, "I just wanted to take a moment to tell you how much I appreciate the work that you and your team does. I see the slings and arrows that come from all sides, and how difficult it is to balance the freedom of our citizens while also meeting the needs for safety and order that we all share. Your work is seen and appreciated."
- A citizen commended officers for their assistance when the citizen had lost their dog. The citizen was walking their dog when it slipped out of its harness and became free. After a few hours of attempting to locate and catch their dog, the citizen made a call for service. Officers arrived and with a team effort, the citizen was able to safely retrieve their pet. The citizen commented, "I'd just like

to thank them for being the embodiment of "above and beyond". They could've easily said "sorry we don't do that", but they both wanted to help. I could not have caught her on my own given the circumstances and I am eternally grateful for their efforts that went far beyond the minimum standard."

- An officer was commended by a citizen for the compassion that was shown to the citizen when they were dealing with difficult emotional event recently. The officer was able to contact the citizen by telephone and build a rapport. The citizen ultimately agreed to meet with the officer. The citizen commented, "I wanted to thank you for coming and talking to me tonight. Know that you stopped me from taking my own life. I don't know how to say thank you enough. This town is lucky to have a man like you looking out for it."
- A citizen commended an officer for their "excellent work" during the investigation of a single vehicle accident that took the life of the citizen's spouse. The citizen commented, "(Officer's name) went above and beyond to uphold the values of integrity, compassion, and courage expressed in the EPD mission statement. During all of my interactions and communications with (officer's name), he demonstrated professionalism, commitment to service, and deep empathy."